



## Organized Insider Benefits

January 17, 2024

These benefits are provided to Insiders in accordance with the loyalty program [terms and conditions](#) and are subject to change.

### Insider Benefits

	<b>Enthusiast</b> (Spend \$0 to \$299)	<b>Experienced</b> (Spend \$300 to \$999)	<b>Expert</b> (Spend \$1,000+)
Sign-up Bonus*	X	X	X
Birthday Savings*	Discount	Higher Discount	Highest Discount
Insider Savings Day*	Discount	Higher Discount	Highest Discount
New Tier Achievement*		Discount on single transaction	Higher discount on single transaction
Bonus Savings during store-wide promotions. Enjoy extra savings during select promotions just for being an Organized Insider.	Savings	Better Savings	Best Savings
Receipt-Free Returns*	X	X	X
Priority Shopping Events to Shop In-Store and Online Events*		X	X
Early Access Pass to new products (Online & Curbside Pick-up)*		X	X
Expert Member Gift made available at the end of the year*			X
Special Event Invitations with Professional Organizers (locations and events may vary)*			X

## **Benefit Details**

### **\*Sign-Up Bonus**

New Insiders receive a sign-up bonus within seven days after their enrollment; those who spend \$75 in a single transaction will receive \$10 off. The total value of the bonus will be spread across all products purchased on a pro-rata basis and has no residual value if not completely used or if products are returned. Not valid on gift cards, services, shipping, delivery, taxes, previously purchased items and the brands listed at [containerstore.com/exclusions](https://www.containerstore.com/exclusions). The bonus cannot be combined with another discount or offer and has no cash value.

### **\*Birthday Savings**

Organized Insiders who add their birthday to their profile at least four days before their birthday month begins will receive a special offer that can be used once during their birthday month. The discount is dependent on the Organized Insider tier achieved at the time the offer is issued. The offer is valid only for its intended recipient and cannot be used to purchase gift cards, services, shipping, delivery, taxes, previously purchased items, Preston, Avera, and the brands listed at [containerstore.com/exclusions](https://www.containerstore.com/exclusions). Cannot be combined with another discount or offer.

### **\*Insider Savings Day**

Approximately 24 hours after signing up for Organized Insider, and then around the beginning of each calendar year, Organized Insiders will be eligible to receive their Organized Insider Savings Day offer. The offer for existing Organized Insiders who transition to a new year will be valid through March 31st. Organized Insiders who join the program after the start of a new year can use their offer within 90 days of receipt, or through December 31st of the year it was issued, whichever comes first. If their tier level increases before the offer is used, the value of their offer will increase to the higher benefit of their new tier level. Organized Insiders will only receive one Organized Insider Savings Day offer per calendar year regardless of their tier level. Offer is not valid on gift cards, services, shipping, delivery, taxes, previously purchased items, Preston, Avera and brands listed at [containerstore.com/exclusions](https://www.containerstore.com/exclusions). Offer has no cash value. Offer is single use and cannot be combined with any other discount or offer.

### **\*New Tier Achievement**

Organized Insiders who achieve a higher tier will receive a special one-time use offer around 48 hours after achieving the new status. Offer is valid for 30 days after issue on regularly priced products in a single transaction. Offer is not valid on gift cards, services, shipping, delivery, taxes, previously purchased items, Preston, Avera, and the brands listed at [containerstore.com/exclusions](https://www.containerstore.com/exclusions). Cannot be combined with any other discount or offer.

### **\*Receipt-Free Returns**

Returns, exchanges or refunds are accepted pursuant to our Return Promise and Exchange/Refund Policy. Returns, exchanges or refunds made after 120 days of the date of purchase will receive a Merchandise Credit for either the lowest retail price of the product(s) within the last 90 days or the actual purchase price.

### **\*Priority Shopping Events**

Organized Insiders may be invited to priority shopping events that may be offered at various times of the year.

### **\*Early Access Pass**

Organized Insiders may be invited to be the first to shop select new products and collections.

### **\*Expert Gift**

Organized Insiders who are in the Expert tier will be invited to pick up a Free Gift in store. One per Organized Insider. While supplies last.

### **\*Special Event Invitations**

Organized Insiders may be invited to invitation-only meet & greets with professional organizers.